

## **DARWIN DRESSAGE CLUB**

### **REFUND POLICY**

March 2022



#### **Purpose of Policy**

To provide information to members that advises of the approach taken for refunds leading up to an event if a member needs to scratch/withdraw from an event.

If a decision is made by the DDC committee to cancel a competition or event (for any reason) competitors will receive a full refund.

#### **Competitions**

- Competitors must notify the person listed on the relevant draws for scratchings. Texting is preferred.
- Scratching or withdrawing prior to close of entries – refund available (minus any additional admin/facility fee).
- Scratching or withdrawing after close of entries – refund available (minus any additional admin/facility fee) only if documented proof (i.e. Veterinary or Medical certificate) is produced within 5 days of completion of the event. Email a copy to [darwindressageclub@gmail.com](mailto:darwindressageclub@gmail.com)
- Scratching or withdrawing on or after day 1 of the event – no refunds available.

#### **Training / Protocol / Practice Days**

- Scratching or withdrawing prior to close of entries – refund available (minus any admin/facility fees).
- Scratching or withdrawing after close of entries – refund available (minus any admin/facility fees) only where documented proof (i.e. Veterinary or Medical certificate) is produced within 5 days of completion of the event. Email a copy to [darwindressageclub@gmail.com](mailto:darwindressageclub@gmail.com)
- Members do have the option to arrange for another DDC financial member to take their allocated place provided DDC committee is notified.

## **Dressage Clinics**

- Scratching or withdrawing prior to close of entries – refund available (minus any admin/facility fees)
- Scratching or withdrawing after close of entries:
  - Up to 48 hours before commencement of day 1 of the event – refunds will be considered upon the production of a valid medical or veterinary certificate, provided the relevant documentation is produced within 5 days of the completion of the event.
  - From 48 hours before commencement of day 1 of the event – no refunds available, however riders are able to make their own arrangements for another financial club member to take their booked time (DDC Committee MUST be notified)
- In the event that there is a wait list of riders, DDC will endeavour to fill the position on the member's behalf.

## **NT Dressage Championships (ENT)**

Competitors should familiarise themselves with the EA National Dressage Rules, current at the time of competing, that cover withdrawals and scratchings for the ENT Dressage Championships.